

THE WAY YOU ACCESS IQVIA CHEMICAL INTELLIGENCE IS CHANGING

Announcement

This year, we are changing the way you access Chemical Intelligence. This change is part of our efforts to integrate your experience with the IQVIA Customer Portal and will bring several benefits for our customers.

What will change?

The main difference will be the website link to access the Chemical Intelligence platform and login details. When the transition is closer to completion, you will be receiving a new Username that is based on your email address.

How will this change benefit you?

With the transition of the platform into the IQVIA ecosystem, you will benefit from stronger security and you will also be able to experience performance improvements when navigating the platform.

In addition, if you are subscribed to other solutions from IQVIA, you will now only need to access these solutions from a single platform and a single set of login credentials.

When to expect the change

We are aiming to launch the new access point early in H2 this year.

Will there be an impact to access of the current platform during the transition?

There should be minimal impact to your access of the platform and to your current experience with the platform whilst the transition is taking place.

What to expect until the transition is completed

We are hard at work to ensure we launch in early H2. We will be updating you throughout this process so you can be prepared well in advance. In addition, we will: -

1. Post regular notices on the current platform, as well as our quarterly email updates as a reminder of the transition
2. Share a guide on how to access the platform closer to the launch date